

REMic – Privacy Policy

Version 1.0 – 10 March 2026

1. Data Controller

Novin Dokht Elmi ("we", "us", "our") operates the REMic mobile application ("the App") and its associated backend services. For any privacy-related questions or requests, contact us at support@remic.app.

2. Data We Collect

2.1 Account Data

When you create an account via Sign in with Apple, we receive and store:

- **Email address** (or the private relay address Apple provides if you choose to hide your email).
- **Apple user identifier** (a unique, app-scoped token – we never receive your Apple ID password).

We do **not** collect your name, phone number, physical address, or any other contact information.

2.2 User-Generated Content

- **Dream journal entries** – text you write or dictate in the App.
- **Profile picture** – a photo or memoji you optionally upload as your avatar.

2.3 Subscription & Purchase Data

- Apple In-App Purchase transaction identifiers and product identifiers, used solely to verify and manage your subscription status and feature quotas.
- We do **not** receive or store your payment method, credit card number, or billing address. All payment processing is handled entirely by Apple.

2.4 Support Data

- Bug reports and feedback you voluntarily submit through the in-app error reporting feature or the support form at <https://remic.app/support>.

2.5 Data We Do NOT Collect

- Location data (GPS, IP-based geolocation)
- Device identifiers (IDFA, IDFV, or fingerprints)
- Browsing or search history
- Contacts, calendars, or health data
- Analytics, telemetry, or usage tracking data
- Advertising identifiers

3. How We Use Your Data

Data	Purpose	Legal Basis (GDPR Art. 6)
Email address	Account authentication, transactional emails (verification, password reset)	Performance of contract
Apple user identifier	Account identification	Performance of contract
Dream journal entries	Cloud sync across your devices, AI-powered features (rewrite, analysis, visualization) when you explicitly request them	Performance of contract
Profile picture	Display your avatar within the App	Performance of contract
Transaction identifiers	Subscription verification and quota management	Performance of contract
Support data	Responding to your inquiries and fixing bugs	Legitimate interest

4. Third-Party Service Providers

We use a limited number of third-party services to operate the App. We have selected providers that offer standard privacy controls on their platforms, and we enable all reasonably available opt-out and data-minimization settings provided through their regular platform interfaces.

4.1 AI / Large Language Model Providers

When you explicitly request an AI-powered feature (dream rewrite, dream analysis, or dream visualization), the text of the relevant dream entry is transmitted to third-party large language model (LLM) providers through OpenRouter (<https://openrouter.ai>). The specific model providers may include, but are not limited to, xAI (Grok) and Google (Gemini).

Important – Limitation of Liability Regarding AI Providers:

- Dream text is sent to these providers **only** when you actively initiate an AI feature. It is never sent automatically or in the background.
- We transmit the minimum data necessary to perform the requested operation. We do not send your email address, account identifier, or any other personal data alongside the dream text.
- Once transmitted to these providers, the data is processed under **their** respective privacy policies and terms of service. We have no control over, and accept no responsibility or liability for, how these providers handle, store, retain, or further process the data once it leaves our systems.
- We make commercially reasonable efforts to select providers whose published policies state that API inputs are not used for model training, and we enable any opt-out or data-minimization controls that are made available through the providers' standard platform settings and interfaces. However, we cannot guarantee the internal practices of these third parties and disclaim all liability arising from their data handling.
- **By using the AI-powered features of this App, you acknowledge and accept that your dream text will be transmitted to third-party AI providers and processed under their terms, and that we bear no liability for any use, retention, or disclosure of such data by these providers.**
- If you do not wish your dream text to be sent to third-party AI providers, simply do not use the AI-powered features (cloud rewrite, analysis, and visualization). All other features of the App, including local dream journaling and on-device AI rewrite, function without any data leaving your device.

4.2 Email Service (Brevo)

We use Brevo (<https://www.brevo.com>) to send transactional emails (account verification and password reset). Only your email address is shared with Brevo for this purpose.

4.3 Apple

Apple processes your Sign in with Apple authentication and In-App Purchase transactions under Apple's own privacy policy. We receive only the data described in Section 2.

4.4 No Other Third Parties

We do **not** use any analytics platforms, advertising networks, crash reporting services, social media SDKs, data brokers, or any other third-party services beyond those listed above.

5. Data Storage and Security

- All data is stored on servers located in the **European Union**.
- Data is transmitted between the App and our servers exclusively over **HTTPS/TLS** encrypted connections.
- Authentication tokens are stored in the iOS Keychain, Apple's secure on-device credential storage.
- We implement reasonable technical and organizational measures to protect your data against unauthorized access, alteration, disclosure, or destruction. However, no method of electronic transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Data Retention

- **Account data and user-generated content** are retained for as long as your account is active.
- **Subscription data** is retained for as long as necessary to manage your subscription and resolve any disputes.
- **Support data** is retained for up to 12 months after resolution of the inquiry.
- Upon account deletion (available in the App under Settings), all your personal data and content are permanently deleted from our servers within 30 days.

7. Your Rights

Under the General Data Protection Regulation (GDPR) and applicable Italian and EU law, you have the right to:

- **Access** – request a copy of the personal data we hold about you.
- **Rectification** – request correction of inaccurate data.
- **Erasure** – request deletion of your data ("right to be forgotten").
- **Restriction** – request that we restrict processing of your data.
- **Portability** – receive your data in a structured, commonly used format.
- **Objection** – object to processing based on legitimate interest.

- **Withdraw consent** – where processing is based on consent, withdraw it at any time.

To exercise any of these rights, contact us at support@remic.app. We will respond within 30 days.

You also have the right to lodge a complaint with the Italian Data Protection Authority (Garante per la protezione dei dati personali) at <https://www.garanteprivacy.it>.

8. Children's Privacy

The App is rated 9+ and is not directed at children under the age of 13 (or the applicable minimum age in your jurisdiction). We do not knowingly collect personal data from children. If you believe a child has provided us with personal data, contact us at support@remic.app and we will promptly delete it.

9. International Data Transfers

Your data is stored and processed within the European Union. Dream text sent to third-party AI providers (Section 4.1) may be processed in jurisdictions outside the EU/EEA. By using the AI-powered features, you acknowledge this transfer. We rely on the providers' published data processing agreements and, where applicable, Standard Contractual Clauses or adequacy decisions for such transfers.

10. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by the version date at the top and bottom of this document. We encourage you to review this page periodically. Your continued use of the App after any changes constitutes acceptance of the updated policy.

11. Contact

For any questions, concerns, or requests regarding this Privacy Policy or your personal data:

Email: support@remic.app **Website:** <https://remic.app/support>

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